

# Introducing the Aerona<sup>3</sup> R32 range

Consisting of four single phase models – 6kW, 10kW, 13kW and 17kW – the Aerona³ R32 heat pumps provide heating and hot water for properties. Each unit operates at high efficiencies even when the external temperatures are low, making for a cost-effective renewable alternative to traditional off-gas heating methods. Furthermore, the Aerona³ heat pumps have minimal impact on their surroundings being compact in size and quiet in operation with both the 13kW and 17kW models being awarded the Quiet Mark.









#### 6kW



| ErP Rating* (Heating) | A+++  |
|-----------------------|-------|
| Height (mm)           | 675   |
| Width (mm)            | 898   |
| Depth (mm)            | 379.4 |
| Weight (Full) (kg)    | 52.8  |
|                       |       |

### 10kW



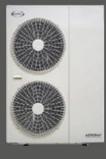
| Model                            | HFID IUK32   |
|----------------------------------|--------------|
| ErP Rating* (Heating)            | A+++         |
| Height (mm)                      | 882          |
| Width (mm)                       | 874          |
| Depth (mm)                       | 405          |
| Weight (Full) (kg)               | <i>7</i> 1.8 |
| SCOP average climate conditions* | 5.20         |
| Sound pressure level at 1m (dBA) | 53           |

#### 13kW



|                                   | HPID13R32 |
|-----------------------------------|-----------|
| ErP Rating* (Heating)             | A+++      |
| Height (mm)                       | 1418      |
| Width (mm)                        | 1024      |
| Depth (mm)                        | 403       |
| Weight (Full) (kg)                | 101       |
| SCOP average climate conditions*  | 5.40      |
| Sound pressure level at 1 m (dBA) | 49.8      |
|                                   |           |

#### 17kW



|                                  | HPID17R32 |
|----------------------------------|-----------|
| ErP Rating* (Heating)            | A+++      |
| Height (mm)                      | 1418      |
| Width (mm)                       | 1024      |
| Depth (mm)                       | 403       |
| Weight (Full) (kg)               | 120       |
| SCOP average climate conditions* | 4.54      |
| Sound pressure level at 1m (dBA) | 50.6      |

## **SCOP & Government Schemes**

The efficiency of an air source heat pump is measured using 'SCOP' which stands for Seasonal Coefficient of Performance. The SCOP value is produced by calculating the overall performance of a heat pump during a particular heating season (warm, average or cold) and then dividing this by the annual energy consumed to run the heat pump.

For example, the Grant Aerona<sup>3</sup> R32 6kW model produces 6kW at a SCOP of 4.62 when tested at a low temperature and in average climate conditions. This means, for every kilowatt of energy used to run the heat pump, over 4kW of energy is being given to the heating system in return.

In summary, the higher the SCOP, the more efficient the heat pump. The Aerona<sup>3</sup> R32 range is Grant's most efficient generation of air source heat pumps with excellent SCOPs across all four models. While the SCOP values can reduce slightly when the outdoor air temperature gets colder, homeowners who choose a Grant Aerona<sup>3</sup> heat pump can be assured that their heating system is working as efficiently as it can all year round.

#### **Government Schemes**

To support homeowners who want to transition to a renewable, more sustainable source of home heating, there are government schemes which make grants and other financial support available to householders. Provided the heat pump installation fulfils the criteria and is eligible for support, there are a number of initiatives available which can provide homeowners with financial support for their renewable heating system, either in the form of a one-off payment or more regular payments over a longer period of time. The schemes and funding available varies according to location so it is recommended that homeowners research the support in their area by contacting their local authority.

For further information about some of the government schemes and incentives available for heat pump installations, please visit our Knowledge Hub <a href="https://www.grantuk.com/knowledge-hub/tips-advice/government-incentives-initiatives">www.grantuk.com/knowledge-hub/tips-advice/government-incentives-initiatives</a>.





## **Noise Levels**

It is a common belief that air source heat pumps can be noisy when running. While the fans in a heat pump do make a sound as they rotate, Grant's air source heat pumps have been specifically designed to be quiet in operation to ensure there is little impact to the household and neighbouring properties.

The diagram on the right shows the sound levels of Grant's Aerona<sup>3</sup> heat pumps compared with other common household appliances and noises. An average fridge freezer, which is considered quiet, has a sound level of 40dB or less. Meanwhile, when two people are having a conversation, they create approximately 60dB of noise. The level of sound that Grant heat pumps generate sits in between these two average values. Grant Aerona<sup>3</sup> heat pumps are also considerably quieter than the average washing machine (at 65dB), household hoover (at 72.5dB) and lawn mower (at 80dB).

The low operating sound levels enable Aerona<sup>3</sup> models to easily integrate into outdoor environments, including those where noise restrictions may be in place. Their quiet operation has been acknowledged by Quiet Mark, an international award programme that validates and awards low-noise, high performance technologies. Both the 13kW and 17kW Aerona<sup>3</sup> heat pumps have been awarded the Quiet Mark, recognising these products for their excellent performances and identifying them as being amongst the quietest models within their given category.

#### Can you hear that?

Our short video features audio footage from an Aerona<sup>3</sup> 13kW air source heat pump and compares this with other common household appliances. Scan the QR code below to watch the video or head to our YouTube channel youtube.com/myGrantUK.

YouTube

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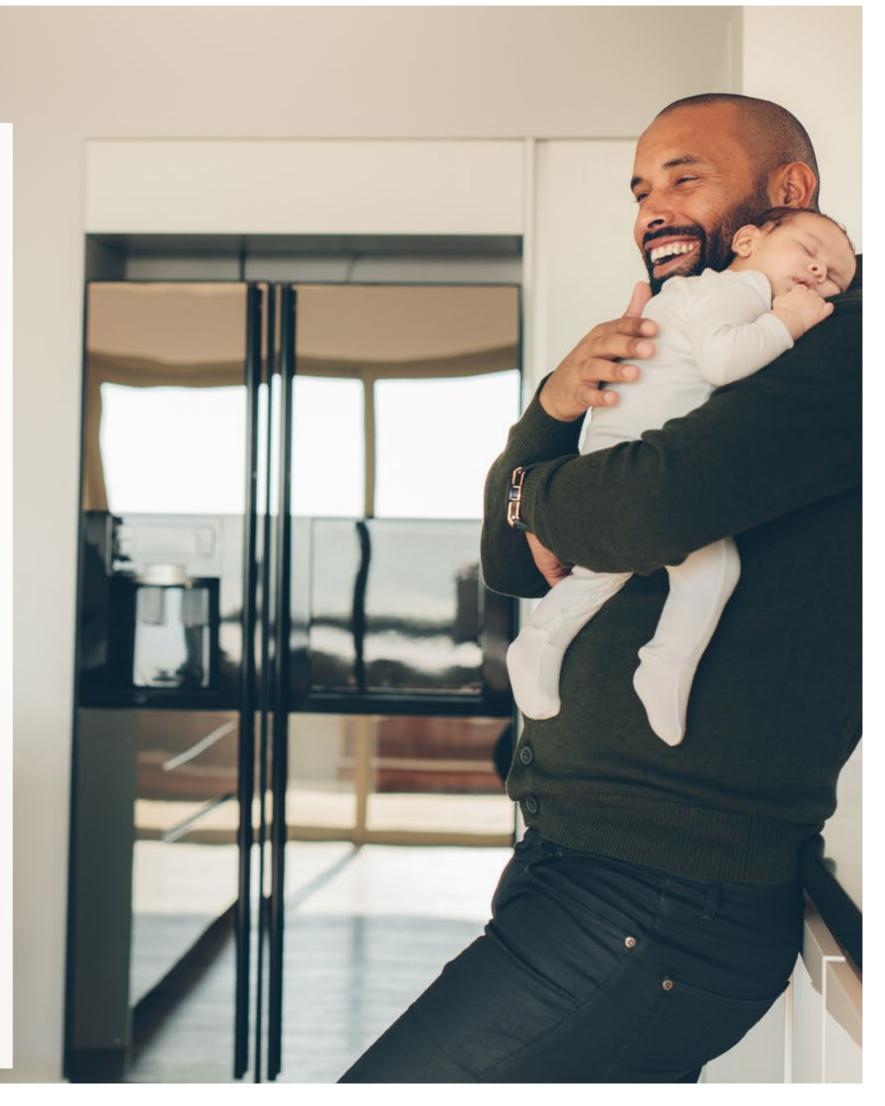






#### NOTE

Please note, the decibel levels listed in this diagram for common noise sources are typical values but they will vary. The values given for the air source heat pump sound pressure level is measured at an external distance of 1 m. Antivibration mounts/feet and flexible hose connections should be used to reduce any vibration on the building structure and heating system.



## Location, Location

Choosing the right place to locate your air source heat pump is an important decision because the incorrect siting of a heat pump can impact its performance. There are several factors to consider and it is always worth discussing these with your installing engineer.

Ideally, homeowners should avoid locating their heat pump on the North side of their property, unless there is no other alternative, because this will be the colder side. A South facing side of a building is best for a heat pump but when this is not possible, a South East or South West position is the next best alternative followed by an East or West facing side. It is also important to choose a position that is protected from the wind and other adverse weather conditions.

An air source heat pump needs adequate clearances on all sides so that the unit can be easily accessed for operation, servicing and maintenance purposes. For a Grant Aerona<sup>3</sup> heat pump, the minimum clearances are: 300mm above and to the rear, 100mm to the left side, and 600mm to the right side and around the front.

A heat pump also requires sufficient clearances so that the air flow to and from the unit is free and uninterrupted, and the inlet and outlet grills must always be kept unobstructed otherwise the heat pump will not be able to operate properly.

Heat pumps require a level, flat base to be installed upon so they should not be installed on loose, uneven surfaces such as grass, soil, gravel or shingle. The base should be capable of taking the weight of the heat pump as well as minimising the transmission of noise and vibration. Examples of suitable bases for a Grant heat pump include a 150mm thick concrete base or paving slabs on compacted hard core.

If a heat pump is being installed within the vicinity of the sea, it will need to be treated with a suitable anti-corrosion treatment to protect the unit and core components from the sea air. Grant heat pumps can be supplied pre-treated with an anti-corrosive treatment called Blygold. The Blygold coating, which is applied to the evaporator within the heat pump, provides protection against the salt within the sea air, helping to preserve the lifespan and performance of the heat pump within a coastal region.



### Do's & Don'ts

When fitting a heat pump, there are some clear do's and don'ts which homeowners and their installers should follow. Adhering to the do's and avoiding the don'ts will help ensure that a heat pump installation is successful in delivering years of reliable, sustainable and efficient home heating.

#### Do

most efficiently

instructions

how the system works

- Consider the property's insulation levels
  As mentioned in the previous section, heat pumps
  can achieve optimum efficiency when the property is
  well insulated
- Find the best location to site the heat pump Location is key so positioning a heat pump in the right place will help the unit achieve its maximum performance (please refer to p.8 for more details)
- Design the system correctly

  Working with the installer to properly design a heat pump system is crucial as this planning can ensure that the correct heat pump model is sized and selected to meet the heat demand of the property
- Assess the radiator sizes
  Correctly sizing the heat emitters, whether they be radiators or an underfloor heating system, is very important as there needs to be sufficient surface area to effectively transfer the heat from the low temperature system into the property (sizing the heat emitters is a key step in the system design)
- commissioned correctly

  The installer must fit the heat pump and commission the system in full accordance with the installation

Ensure the system is installed and

- Proceive a complete handover from the installer
  Once the system has been commissioned and ready to operate, installers should provide homeowners with a detailed handover so that they understand
- Service the heat pump annually
  Heat pumps require minimum involvement from
  homeowners but regular servicing of the heat pump
  each year will help maintain the system and ensure it
  is working at its most efficient

#### Do not

- Connect a heat pump to an old hot water cylinder Unless the existing cylinder is heat pump ready, a new cylinder (which has the necessary insulation and larger internal coil) should be installed as part of the heat pump installation
- Restrict the air circulation around the heat pump
  If the air flow is obstructed in any way, this can
  limit the output of the heat pump and reduce the
  performance of the heating system
- Turn off the heat pump

  Heat pumps work most efficiently when they are not turned on and off throughout the day. Instead, it is more cost effective to use setback controls to adjust the heat pump's continuous operation according to the heating demand
- As heat pumps work at lower temperatures, the radiators or other types of heat emitters will not be as hot as those connected to a high temperature heating system
- Any actions which allow heat to escape the property will lower the room temperatures to below the desired warmth that the system is asked to achieve
- Touch the heat pump controls

  Homeowners should not tamper with the heat pump controller settings as these will be set by the installer to ensure that the system operates correctly. To manage room temperatures, homeowners should use room thermostats, TRVs and other control systems.

It is worth noting that not all properties are suitable for a heat pump. If a home does not have sufficient insulation, a heat pump should not be installed unless the necessary energy-efficiency measures are fitted first.

## Your questions, answered.

#### What heat emitters work with heat pumps?

Heat emitters with larger surface areas are the best partners for an air source heat pump operating at lower temperatures. A larger surface area allows the heat from the system to be effectively transferred evenly into the property's occupied spaces. Grant's Uflex underfloor heating ranges as well as their Afinia aluminium radiators are both ideal heat emitters to install with a heat pump.

#### Do I need planning permission?

The installation of an air source heat pump on domestic premises is considered to be permitted development and should not require any planning permission providing that all conditions are met. It is recommended to check with your Local Authority Planning Department prior to any work commencing because in some cases, planning permission may be required.

#### Why is it important to size a heat pump correctly?

Air source heat pumps must be correctly sized to ensure that it can provide the required amount of heat output at the design conditions – typically when the outside temperature is at -3°C. To do this an installer must first accurately determine the heat loss from the property and then, using this information, correctly select the required size of heat pump based on the design outside air temperature. Grant can assist with sizing the ASHP and the heat loss of the building.

#### Will my fuel and electricity costs go up with a heat pump?

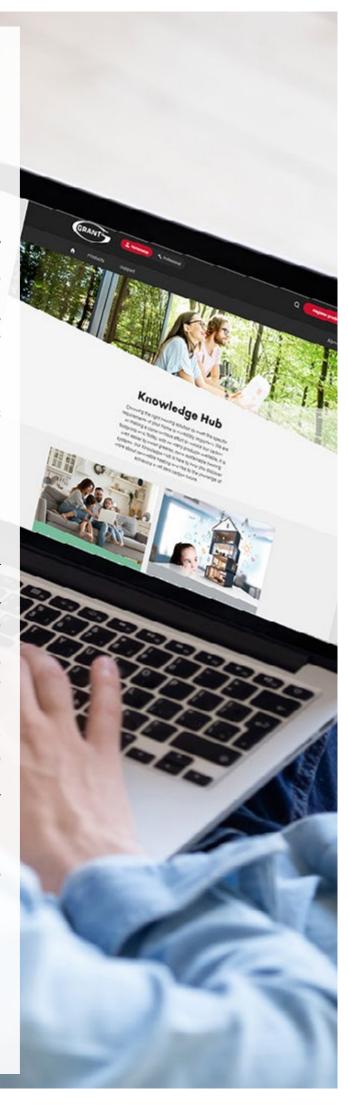
Air source heat pumps do use electricity so you will likely see a small increase in your electricity usage and costs. However, you will not have any fuel costs so, by not needing to pay for gas, oil, LPG or another fuel, you will make savings here.

#### How often should a Grant heat pump be serviced?

Grant heat pumps should be serviced annually in order to comply with the product guarantee Terms & Conditions.

For more FAQ's, tips, advice and much more please visit our knowledge hub at www.grantuk.com/knowledge-hub





## Case Study



#### **Project Overview**

This four-bedroom semi-detached property in Wiltshire underwent a complete heating system upgrade as part of a wider renovation project. In addition to building a large extension off the side of the property, this home's heating system was also updated, swapping from a gas boiler to a renewable system with the installation of a Grant Aerona<sup>3</sup> air source heat pump.



#### Why renewables

Having lived in the property for five years, the owners wanted the renovation project to not only deliver their forever home but to enable them as a family to live as sustainably as they could. To achieve this, they needed to improve the efficiency of their heating and change the heat source to a greener alternative. This was the reason why a Grant whole house renewable heating system was selected and installed.



#### **Products Installed**



Aerona<sup>3</sup> 13kW R32 Air Source Heat Pump



MonoWave High Performance 300ltr Cylinder



Uflex Underfloor Heating System (throughout the downstairs of the new extension)



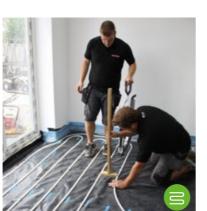
Uflex MINI Underfloor Heating System (throughout the downstairs of the original property)



Afinia Aluminium Radiators (throughout upstairs of the entire property)











The renovation project gave us the opportunity to completely transform our heating system, moving away from a fossil fuel and going green with a new heat pump. Our heating and hot water demand is now being efficiently fulfilled by an air source heat pump which is working effectively alongside the complementary technologies also supplied from Grant UK. Today, we have complete peace of mind that our renewable heating system is reliable and environmentally friendly and will be for many years to come.

The Homeowner

heating.

